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FOR IMMEDIATE RELEASE

Quality Expert Named at Region's Hospital Association

(Hauppauge, NY . . . September 15, 2011) Hospital quality expert Mary Jane Milano was named the director of quality and education for the Nassau-Suffolk Hospital Council (NSHC) and its two sister organizations – the Northern Metropolitan Hospital Association (NorMet) headquartered in Newburgh, NY and the Rochester Regional Health Care Association headquartered in Rochester, NY. The NSHC is the association that represents hospitals on Long Island.

Milano will assist hospital members in all areas of performance improvement and quality standards, including compliance, joint initiatives, and advocacy. This newly created position is both timely and highly-specialized, as the health care industry strives to achieve ever greater transparency, accountability, and efficiency to meet the demands of federal and state reforms and a more informed patient population.

Milano most recently served as director of the Physician Quality Collaborative for the Monroe County Medical Society in Rochester and as project director, Emergency Preparedness Program for the Rochester Regional Healthcare Association. Through her policy work on the regional level, as well as on the national level with the American Hospital Association, Milano understands the interplay between health care quality, cost, access, and value.

She holds a Master's Degree in Health Services Administration from the University of Michigan at Ann Arbor.

(Photo attached)

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